Monitoring of social services in Slovakia

- selected aspects related to social services for seniors

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Monitoring basis

Memorandum on cooperation between the Slovak Government and the Association of Towns and Communities of Slovakia

February 13th, 2009, point 1.4 „obligation of the government to monitor quarterly an impact of the new social services’ legislation at local level to refund costs from state budget or from EU funds“
Information clusters

- Number of applications for social services
- Medical and social needs assessment
- Providing of new types of social services
- Refunding of costs for social services to another subject
- Financial contributions for non-public providers
- Costs for education of social services staff
- Implementation problems
Outline

- Participation rate
- The most favourite social services
- Financing of public and non-public providers
- Questions for up-coming time
1. Participation rate

13.2% / 27.3% / 23.4% / 28.1%

Why so low participation rate?

- Logistic?
- Low interest?
- Capacities?
- Distrust?
2. The most favourite social services

- Home of social services: 8712
- Nursing home care: 5423
- Home for seniors: 5378
- Home for nursing care: 1379
- Specialised home: 295
- Rehabilitation centre: 157
- Home of supported housing: 137
- Day care centre: 97
Demand disparities - WHY?

A lack of sources

No demand – no pressure for fund raising

No need – no demand

Keeping information secret

No information – no need

Vicious circle
3. Funding of public and non-public services’ providers

<table>
<thead>
<tr>
<th>Type of social service</th>
<th>Public providers</th>
<th>Non-public providers (NPP)</th>
<th>Number of supported NPPs (help of another person/running costs)</th>
</tr>
</thead>
<tbody>
<tr>
<td>Home for seniors</td>
<td>162</td>
<td>62</td>
<td>11/14</td>
</tr>
<tr>
<td>Home of social services</td>
<td>180</td>
<td>90</td>
<td>52/55</td>
</tr>
<tr>
<td>Home of supported housing</td>
<td>4</td>
<td>11</td>
<td>3/3</td>
</tr>
<tr>
<td>Rehabilitation centre</td>
<td>7</td>
<td>10</td>
<td>10/10</td>
</tr>
<tr>
<td>Home of nursing care</td>
<td>66</td>
<td>20</td>
<td>10/13</td>
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<td><strong>SPOLU</strong></td>
<td><strong>419</strong></td>
<td><strong>199</strong></td>
<td><strong>86/95</strong></td>
</tr>
</tbody>
</table>

Zdroj: L. Brichtová, 2010
3. Complementarity – guarantee of access for clients

- Traditional social services – domain of public providers
- New types of social services – domain of non-public providers
Some questions for up-coming time

• Ad-hoc financial „injections“ – vs. systematic provisions

• From rivalry towards complementarity

• Legal/information awareness of clients and their families – increased demands on SS

• Community-based plans of social services: building capacities
More information about Monitoring:


Thanks for your attention!
References
